



*Newsletter of the Arizona Guides Association*  
*April Adams, Editor*

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**AGA Meeting, September 10, 2014**

Our first meeting of the 2014-2015 season will be on **Wednesday, September 10<sup>th</sup>** held at the Octane Raceway. It is located at 9119 East Indian Bend Road, Scottsdale, at the Pavilions Shopping Center at Talking Stick between the 101 and Pima Road. PLEASE JOIN US! for light refreshments and an opportunity to visit with your field staff and become acquainted with new members of the Arizona Guides Association. **The meeting will begin at 5:30pm.** The Business meeting will begin at 6:30pm. You are welcome to enter a raffle for racing laps - be sure to wear **closed toed shoes**. Discounted racing also available for purchase -driver's license required for racing.

**Please remember** that this is a member's ONLY meeting. Mark your calendars for this fun event.

**Rsvp to Jana -[Okiejgp@cox.net](mailto:Okiejgp@cox.net)** ("please don't hit reply")

**Review of AGA May Meeting, May 22, 2014**

Our final meeting of the season included a visit to the Butterfly Wonderland. Our breakfast meeting at Mimi's at Shea/101 started at 9:30 a.m. Then it was on to the Butterfly Wonderland. It takes flight as one of the newest attractions in the Valley with a highly innovative, indoor rainforest environment featuring the largest butterfly pavilion in America. We were welcomed into a magnificent, lush, rainforest environment where thousands of butterflies from around the world fly freely, alighting on fragrant flowering plants and, quite possibly, on a friendly visitor's shoulder or finger. It is a particular point of pride for the location of Butterfly Wonderland to be within the Salt River Pima-Maricopa Indian Community, where reverence for the natural world is so integral to the culture

**2014-2015 New Executive Board Members and Committee Chairs**

President---Marty Griffith  
Vice President---Jeanette Bell  
Member at Large---Judy Flanigan  
Recording Secretary---Connie Conway  
Treasure---Margaret DeMente  
Program Committee---Jana Powell  
Education---Howard Christensen  
Bi-Lingual---Gabriele Laudenschlager  
Historian and Bi-laws---Annette Swetish  
Nominating---Linda Dural  
Membership---Karen Streckler  
Hospitality Chairman---Brenda Curry  
Newsletter---April Adams  
Certification---Janice Dunnahoo

**\*** **Become a Certified Guide.** Testing dates for certification. Please contact Janice Dunnahoo for more information  
September 6, 2014  
January 10, 2015  
May 9, 2015

**\*** **Pueblo Grande is hosting a free lecture on Arizona Ghost Towns**  
6:00-8:00pm Thursday Sept 4, details [602 495 0901](tel:6024950901)---registration is not necessary but seating is limited.



**\* Fall One Day Educational Trip.**

Save the date of December 6, 2014, we are going to Kartchner Caverns. More details will be given at our next meeting.

\* The Thunderbird School of Global Management in Glendale, the financially troubled international business schools, prepares for a lifeline merger with Arizona State University.

\* Destination Hotels & Resorts Inc. has added a new property to its roster — the Scottsdale Resort and Conference Center.

\* Per the information desk attendee at Sky Harbor Airport Terminal 4, limousine services have lost their contract to service any of the airport terminals and are unable to park there, moving forward.

\* AZA Events congratulations for the wonderful article about your company in the business section of Sunday's paper (8-24-2014). You are a true inspiration to all. Dedication and creativity are the keys to your success.

**Population Estimate of Arizona, 2013 6,626,624**

1. Phoenix population: 1,513,367
2. Tucson population: 526,116
3. Mesa population: 457,587
4. Chandler population: 249,146
5. Glendale population: 234,632
6. Gilbert population: 229,972
7. Scottsdale population: 226,918
8. Tempe population: 168,228
9. Peoria population: 162,592
10. Surprise population: 123,546

**Zagat names 11 hottest Phoenix/Scottsdale restaurants**

Pizzeria Bianco, buzzy Southern Rail, Otro Café, Crudo, Nobou at Teeter House, Bink's Midtown, The Gladly, The Henry, ShinBay, Sweet Republic, and The Local

**Scottsdale was voted No. 2 "Foodie City, 2014" by Livability.com**

Rankings were determined by exploring U.S. cities that had most established farmer's markets (check), restaurants that use locally grown ingredients (check), and cities with the most critically acclaimed chefs, restaurants, and winners of James Beard Foundation Awards (check, check, and check!). Bobby Q was ranked among the top thirty BBQ joints in the nation by Open Table's Diners' Choice awards.

**Sky Harbor Receives Honors in World Airport Awards** The SkyTrax's World Airport Awards, a global benchmark of airport excellence, recently named Phoenix Sky Harbor International Airport as one of the World's Best Airports serving 40-50 million passengers in 2014. Phoenix Sky Harbor ranked seventh in the world and joins the ranks of other international airports such as Incheon International Airport in South Korea and Kuala Lumpur International Airport in Malaysia.

**Air Canada Introduces New Season Routes to Phoenix**

Air Canada will introduce new seasonal non-stop service operated by Air Canada between Vancouver and Phoenix beginning Dec. 17, 2014. Existing service from Calgary and Toronto to Phoenix also will be converted to Air Canada route. Air Canada flights on the following routes will be converted to Air Canada route Airbus A319 service.

**Why Phoenix will have plenty of water in the future, but no one will be able to afford it.**

Jul 22, 2014, Business Journal, [Francine Hardaway](#), Guest blogger  
The Central Arizona Project canal.



The biggest issue for the entire planet these days seems to be water. Some countries are drowning in it, others are in historic droughts. The U.S. is one of the latter, and that cannot fail to affect the real estate profession in Arizona.

Arizona's large population areas are in the desert, as you may have guessed (although we've paved and grassed so much of it that you can hardly tell anymore). You'd think just because of desert that we'd be running out of water, but we're not. The average family uses only 0.5 acre-feet a year. When we switched our major water uses from agricultural to residential and commercial, we actually saved water. And we have more people living in a house than we used to.

Our water comes from the Central Arizona Project, which was completed in 1985. The CAP gives us 1.5 million acre-feet of water a year, whether we need it or not. Right now, we don't really need it — but we have to take it, or it won't be available when we do need it. So we take it, and we bank it underground.

It's the cost of bringing us water, rather than its availability that could be our future issue. CAP water has to travel more than 300 miles to Phoenix from Lake Havasu, and an additional 100 miles to Tucson. Water weighs about 7.5 pounds per gallon, and to bring those gallons over here, we have to raise the water half a mile because of topography. It's very energy-intensive to raise all that water, so we built a power generation plant within the Navajo Nation. Unfortunately, that's a coal-fired plant. As environmental movements have grown more powerful, coal-fired plants have met with disapproval. In fact, we're going to have to find another source of energy to generate the power to raise the water to transport it to Phoenix. And coal is relatively cheap as an energy source, so the price of water will have to go up as we switch to alternative energy sources.

You can see the irony here. We may have plenty of water, but no one will be able to afford to use it.

### **Sluggish population growth**

Jul 22, 2014, Business Journal, [Francine Hardaway](#), Guest blogger

Another issue for Arizona real estate is sluggish population growth. Last year we only grew 1.5 percent, and in several of the previous year's growth has been negative. Why? Because the demographics of the population are changing.

Arizona used to be able to depend on a steady stream of retirees who sold their homes and moved to the sun, but since the Great Recession, baby boomers have been frozen. They don't have the equity to retire, and they're choosing to stay in their homes longer and continue working. Empty-nesters and retirees also want to live in urban, walkable environments, and we don't have enough of those in Phoenix.

As for the other large cohort, the millennials, they're rewriting all the rules. They are actually leaving the state rather than coming here. They're leaving for higher-paying jobs elsewhere, and they're not coming here from elsewhere because they are mired in student debt and still living with their parents. Multigenerational housing is making its first comeback since the mid-1900s.

Even if they get to Arizona, millennials are averse to owning anything — houses, cars, anything. Their greatest value is on mobility rather than stability. They use Uber and Zipcar, they rent houses and apartments, and they put off having children.

There's a business opportunity in here somewhere, either on the water side or on the real estate side. If you're entrepreneurial, you're already thinking about how to solve the water cost problem and the population growth problem. Perhaps they'll be solved by an immigrant we're keeping out of the state.

### **Phoenix Sky Harbor installs automated passport readers to speed up customs**

International travel just got a little bit easier with the installation of 12 automated passport control kiosks at Phoenix Sky Harbor International Airport.

U.S. and Canadian citizens can now scan their passports and submit their Customs and Border Protection declaration form and biographic information. Travelers then can take their passports and the kiosk receipts to a CBP officer to finalize their inspection. Sky Harbor averages 2,000 international customers a day, which can cause congestion in the international Customs hall.

### **McDowell—What is in a Name?**

Why are so many places named for a man who was never president, never governor and reportedly never even lived in the state? McDowell Road in Phoenix, Mount McDowell, McDowell Peak, McDowell Mountains and Fort McDowell are all said to be named after Civil War General Irvin McDowell (1818-1885), whose military career almost foundered twice at Bull Run.

After being blamed in art for the second disaster at Bull Run, McDowell requested a court of inquiry and was apparently cleared of culpability. He was then given the Pacific Coast command, which included Arizona in July 1864; a post as far removed as geographically possible from the major action of the Civil War.



## **Arizona Trivia**

1. What is the name for the traditional Navajo home?
2. The dam that formed Lake Mead was named for what prominent American?
3. What five states exceed Arizona in land size?
4. The maximum distance between Arizona's northern and southern border is how many miles?
5. The Grand Canyon was formed by what river?
6. What two canals bisect Phoenix east to west?
7. What is the name of the cemetery at Tombstone?
8. What does Colorado mean in Spanish?
9. What was Coronado looking for when he entered Arizona?
10. Who was the founder of Phoenix?

4:59pm Aug 22

## **Crime Prevention Safety Tip**

### **Hotel Check-In Credit Card Scam**

This is something everyone who plans on traveling and staying in a hotel should be aware of.

You arrive at your hotel and check in at the front desk. Typically when checking in, you give the front desk your credit card (for any charges to your room). You go to your room and settle in. All is good.

The hotel receives a call and the caller asks for (as an example) room 620 - which happens to be your room. The phone rings in your room. You answer and the person on the other end says the following: 'This is the front desk. When checking in, we came across a problem with your charge card information. Please re-read me your credit card numbers and verify the last 3 digits numbers at the reverse side of your charge card.' Not thinking anything wrong, since the call seems to come from the front desk you oblige. But actually, it is a scam by someone calling from outside the hotel.

They have asked for a random room number, then ask you for your credit card and address information. They sound so professional, that you think you are talking to the front desk. If you ever encounter this scenario on your travels, tell the caller that you will be down to the front desk to clear up any problems. Then, go to the front desk or call directly and ask if there was a problem. If there was none, inform the manager of the hotel that someone tried to scam you of your credit card information, acting like a front desk employee.

Thank you to Robin Lindsey, Howard Christensen, Annette Swetish and Brenda Curry for submitting articles for our newsletter.

Please share any small stories about places of interest in Arizona, excursions you have taken or interesting experiences that can benefit our education.

**Be sure to read the adobe attachment about our Spring 2014 Educational Tour**

## **CANYON DE CHELLY & ROCK ART RANCH AGA EDUCATION TOUR, SPRING 2014**

*By Howard Christensen, AGA Education Co-Chair*

Answers to trivia--Hogan, President Herbert Hoover, Alaska-Texas-California-Montana-New Mexico, 395, the Colorado, Arizona-Grand, Boot Hill, Red, the fabled Seven Cities of Cibola, Jack Swilling